

# Police Reform and Reinvention Collaborative

Public Citizens Stakeholder Survey

October 15, 2020



## Profile

## Corning Police Department



### **Demographics – 2000 Census (City of Corning)**

- 11,183 people living in 5,114 households residing in the City
- 91.8% White
- 3.2% Black or African American
- 0.3% Native American
- 1.8% Asian
- 2.4 % Hispanic or Latino of any race

## Profile

## Corning Police Department



### Department Data (City of Corning)

Agency Size: 33 (full and part-time)

Police Officers: 21 (full time)

Male/Female: 23/10

White/Minorities: 31/1 (known)

Divisions: Patrol, Investigations, Dispatch, Parking

Calls for Service: 16,634 Calls w/ 4,250 Criminal Incidents

Arrests: 2,392 over 5-year period

Minority Arrests: 302 black citizens over 5 years

Major Call Types: Drug incidents, larcenies, disturbances

Use of Force: 44 Use of Force Reports filed

15 Uses of TASER, OC or baton

8 assaults upon officers

Citizen Complaints: 5 in the past five years (formal process)

## Steuben County Demographics – 2019 US Census Data

- Total Population: 95,379
- 94.8% white,
- 1.7% black,
- 1.7% Hispanic,
- 1.6% Asian,
- 1.6% multi-race and
- .3% Native American

### Profile

### Steuben County Sheriff's Office



## Profile

### Steuben County Sheriff's Office



### Agency Data:

- 197 employees, Primary Divisions are Corrections and Patrol
- 37 females, 160 males
- 3 African Americans, 2 Hispanic
- Corrections Division is 136 full and part time employees
- Patrol Division is 38 full time and 23 part time
- Responsibilities include county jail, road patrol, navigation patrol, civil processes, criminal investigations, animal cruelty investigations, welfare fraud investigations, EMT/BLS response.
- Composition of Patrol Division: Sheriff – Undersheriff – 3 Lieutenants – 3 Sergeants – 2 Corporals – 6 Investigators and 24 Deputies full time/ 5 deputies, four investigators and 14 school resource officers part time.

## Profile

### Steuben County Sheriff's Office



#### **Agency Data Continued:**

- 18,649 calls for service in 2019
- 675 custodial arrests in 2019
- 756 criminal cases in 2019
- 26 use of force incidents since 2015
- 4 conducted energy device
- 2 bean bag round deployment (tactical)
- 0 use of force incidents involving identified minorities since 2015
- Primary arrest categories: Narcotics sales, larceny, assault and DWI

# SURVEY RESULTS

## **Purpose:**

- Gain feedback on how public citizens perceive law enforcement

## **Approach:**

- 15 survey questions and 4 demographic data questions shared via news channels, news papers, websites, and social media from 8/12 – 8/20. Printed copies dropped off at various location through town and collected by city hall personnel for manual entry.

## **Target Audience:**

- Citizens who live in Steuben County.

## **Response Rate:**

- N/A due to open target of people over 18 in Steuben County
- 1,766 total participants

# Demographic Data

ANSWER CHOICES	RESPONSES	
White or Caucasian	88.38%	1,476
Black or African American	3.53%	59
Hispanic or Latino	1.14%	19
Asian or Asian American	1.50%	25
American Indian or Alaska Native	0.54%	9
Native Hawaiian or other Pacific Islander	0.00%	0
Other (please specify)	4.91%	82
<b>TOTAL</b>	<b>RACE</b>	<b>1,670</b>

ANSWER CHOICES	RESPONSES	
Under \$15,000	3.47%	55
Between \$15,000 and \$29,999	6.31%	100
Between \$30,000 and \$49,999	12.11%	192
Between \$50,000 and \$74,999	20.82%	330
Between \$75,000 and \$99,999	20.69%	328
Between \$100,000 and \$150,000	22.21%	352
Over \$150,000	14.38%	228
<b>TOTAL</b>	<b>INCOME</b>	<b>1,585</b>

ANSWER CHOICES	RESPONSES	
Female	50.97%	867
Male	43.09%	733
Prefer not to say	5.53%	94
Prefer to self describe:	0.41%	7
<b>TOTAL</b>	<b>GENDER</b>	<b>1,701</b>

ANSWER CHOICES	RESPONSES	
Under 18	0.24%	4
18-24	3.43%	58
25-34	15.62%	264
35-44	20.95%	354
45-54	24.38%	412
55-64	24.91%	421
65+	10.47%	177
<b>TOTAL</b>	<b>AGE</b>	<b>1,690</b>

## Key Take Aways:

- 88% of the respondents identified as white... 3.5% Black participation rate was double the 1.7% county percentage... Hispanic, Asian, and Native American participation rates were right on par with their population rate
- 50% of respondents were between the age of 45-64... we should be proud of the 19% participation rate of those under age 34
- Highest income group for respondents was between \$100,000-\$150,000... special efforts were taken to ensure lower income brackets participated and it seemed to work



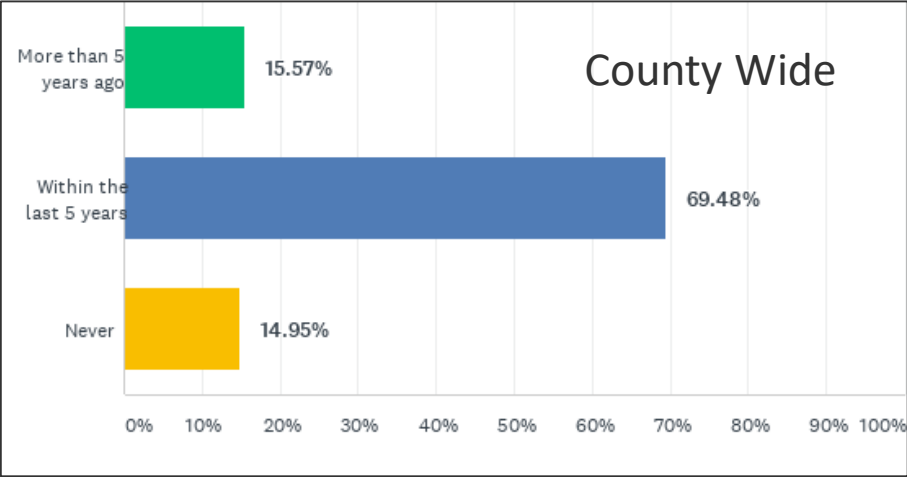
# Q1: Please select a local police department to provide feedback on.

ANSWER CHOICES	RESPONSES	
Corning Police Department (City of Corning)	35.2%	622
Addison Police Department (Village of Addison)	2.2%	39
Bath Police Department (Village of Bath)	11.8%	209
Canisteo Police Department (Village of Canisteo)	3.4%	60
Caton Police Department (Town of Caton)	1.4%	24
Cohocton Police Department (Town of Cohocton)	1.2%	21
Hammondsport Police Department (Village of Hammondsport)	1.4%	24
Hornell Police Department (City of Hornell)	9.7%	172
Painted Post Police Department (Village of Painted Post)	5.5%	97
Wayland Police Department (Village of Wayland)	0.7%	13
Steuben County Sheriff's Office (All other areas)	27.5%	485
<b>TOTAL</b>		<b>1,766</b>

## Key Take Aways:

- With 622 participants, City of Corning had a great turn out!
  - Bath, Hornell, and the Sheriff's Office also had strong showings
- Collected around 60 printed copies from various PD's
- These high numbers is a testament to **YOU**, the stakeholders especially the Law Enforcement

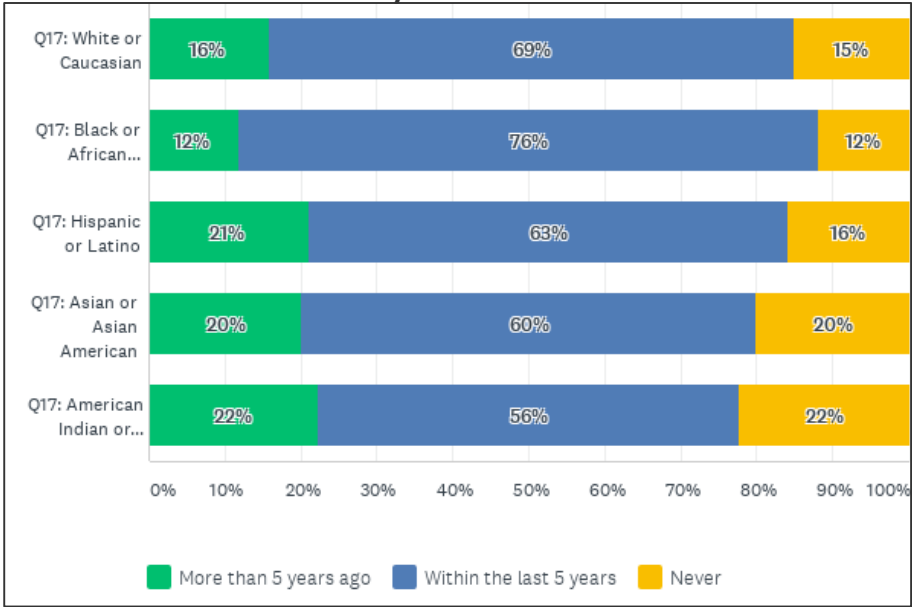
# Q2: When was the last time you had a direct interaction with your local police agency?



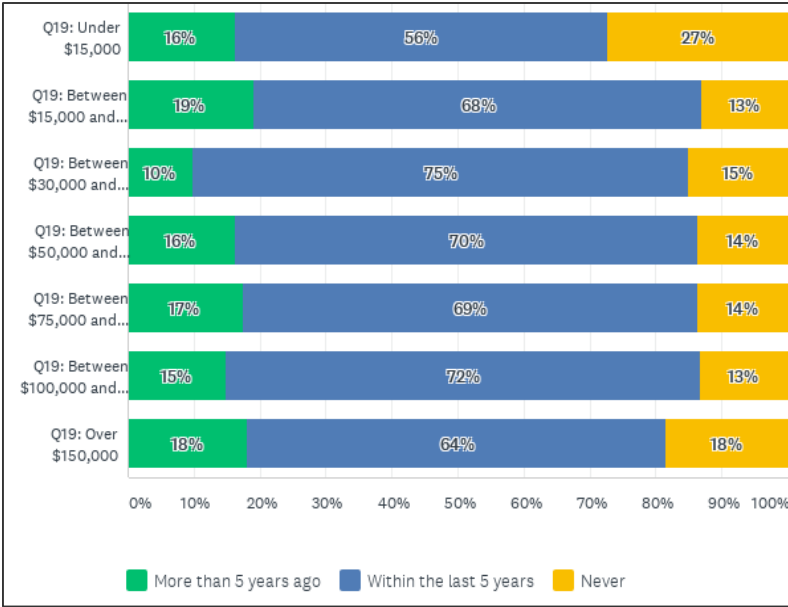
## Key Take Aways:

- This question was asked to show the time relevancy of the feedback
- Almost 70% (1200 out of 1760+) had an interaction within the past 5 years... this was surprisingly high!

By Race



By Income



- Not a big difference by race, 3<sup>rd</sup> income bracket was a little higher at 75%
- Keep in mind, interaction doesn't mean it was bad, it good have been a conversation at a public event

# Q3: Please select the top 5 services that you think are most important for your police department to provide.

	ANSWER CHOICES	RESPONSES
	Animal Control (i.e. bear management, dog control, rabies response, skunk removal, etc.)	13.31% 235
5	Community Policing (i.e. bicycle/walking patrols, child safety seat inspections, presentations to business and nonprofits, etc.)	59.63% 1,053
	Fingerprint Services for background and employment checks	16.76% 296
2	Investigations (i.e. sex crimes, robberies, homicides, etc.)	90.20% 1,593
	Parking Enforcement	6.57% 116
	Referrals to Social Services	20.05% 354
1	Respond to 911 calls for service	90.83% 1,604
3	Routine Patrols (cruiser)	72.76% 1,285
	School Resource Officers	44.17% 780
4	Special Patrols (i.e. drunk driving, seat belt and speed enforcement)	60.93% 1,076
	Other (please specify)	8.15% 144
	Total Respondents: 1,766	

## Key Take Aways:

- Respond to 911 Calls & Investigations came in at 91% & 90% respectively... Followed by Routine patrols with 72%
- This was almost exactly the same order across SGP, Race, Income! (\$50,000 - \$75,000 income put investigations over 911 calls by 5 responses, which is less than 1%
- Parking Enforcement came in the lowest across all demographics

## Q4. What are the top 3 things that you feel would improve policing in your community?

### Word Cloud

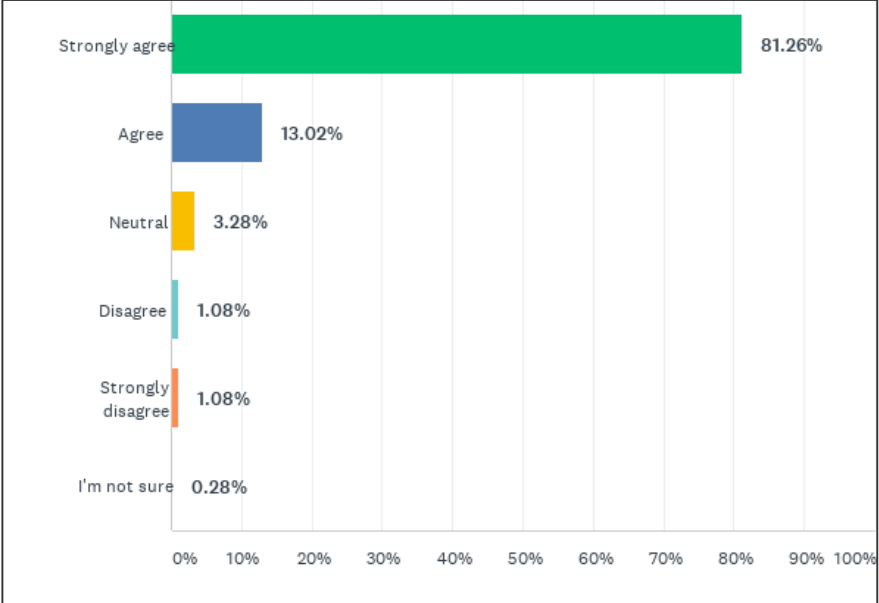
Community outreach transparency interact days foot patrols respond calls  
routine patrols police force criminals talking staff feel making Diversity Keep safe  
focus engagement school speeding help ensure neighborhoods None drugs  
Community support respect community involvement job positive interaction  
Hold stop present Increased police presence visibility programs  
mental health think know Nothing  
police officers Deputies Better pay patrols local  
officers village police crimes community seeing  
training great job public serve people issues  
presence money funding parking areas friendly time etc  
communication interaction community Less Full time streets visible  
need cameras cars Continued laws go walking enforcement  
community interaction service citizens coverage cops situation Education  
resources Community events social workers Hire safety bail reform force roads youth  
law enforcement calls

### Key Take Aways:

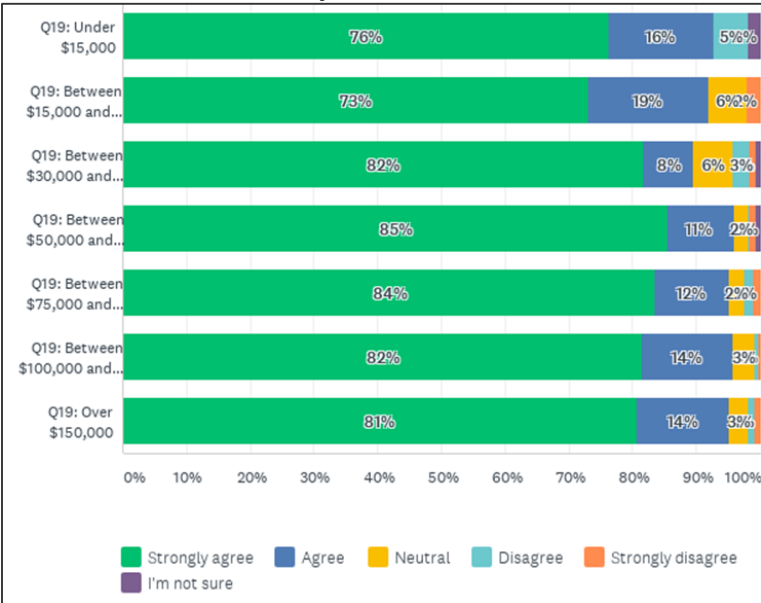
- Diversity & Bias Training
- Community Interaction
- Customer Service
- Hire Minorities
- Better Publication of Activities

# Q5: Police officers are a necessary part of your community

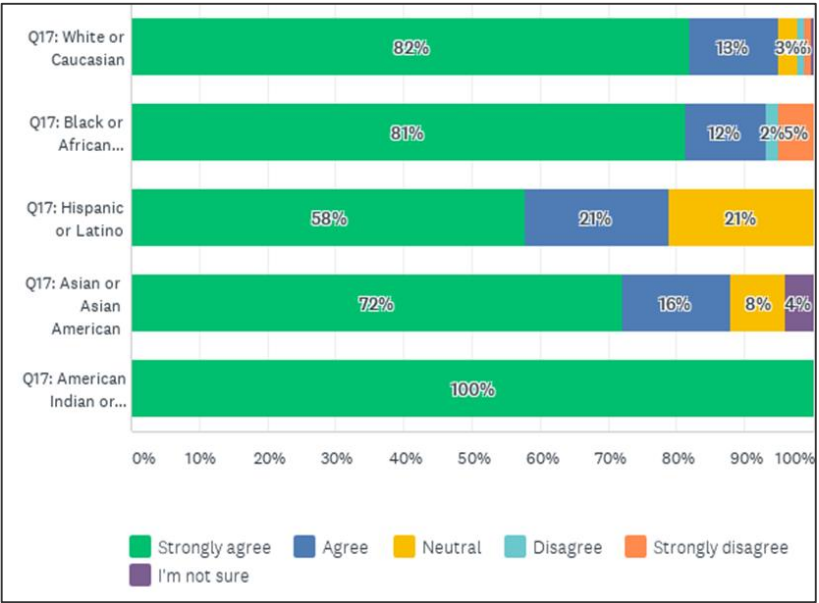
County Wide



By Income



By Race

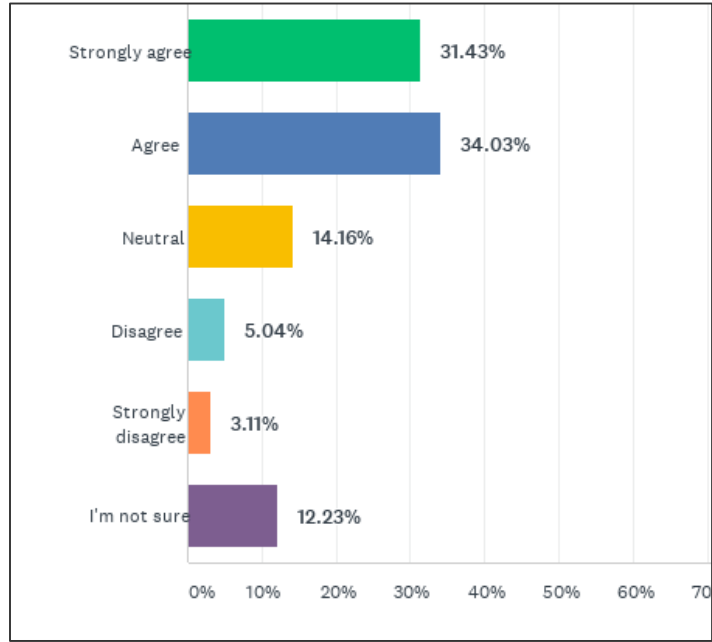


## Key Take Aways:

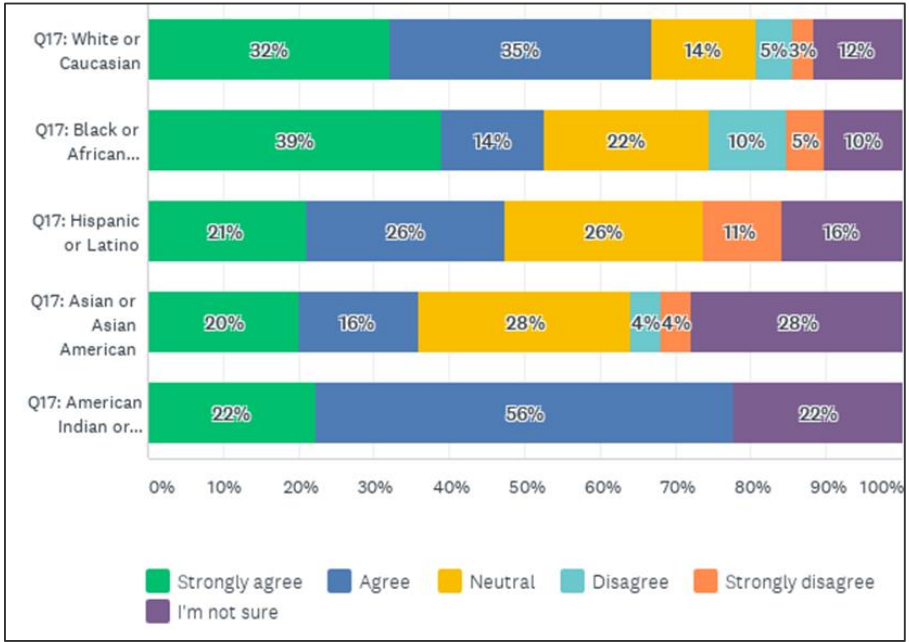
- 94% strongly agree or agree, 4% neutral, 2% strongly disagree or disagree
- At 79% Hispanics/Latinos agreed with this at a lesser rate; than the group’s 94; 21% neutral was higher than any race
- Citizens in the 2 lowest income brackets “strongly agree” that police are necessary an average of 7% less than the highest earning bracket

# Q6: Police officers in your community are well trained.

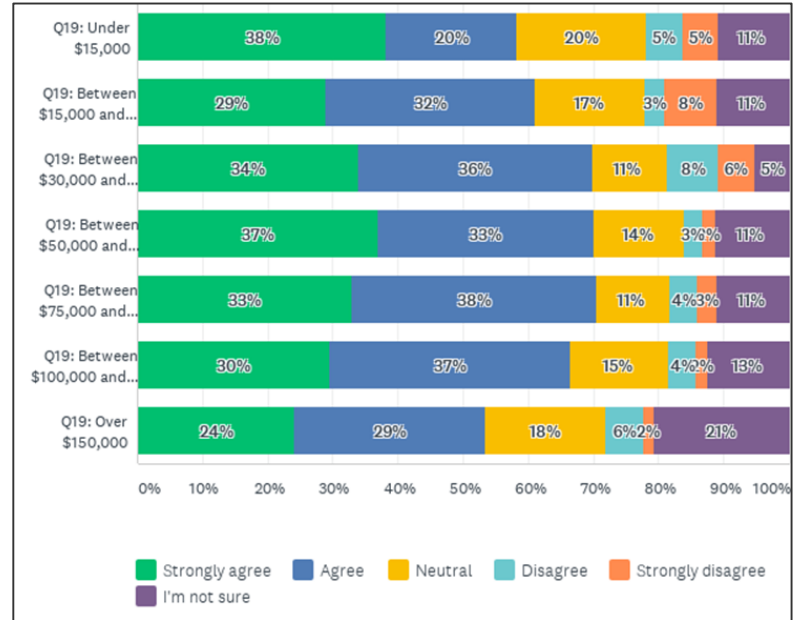
County Wide



By Race



By Income

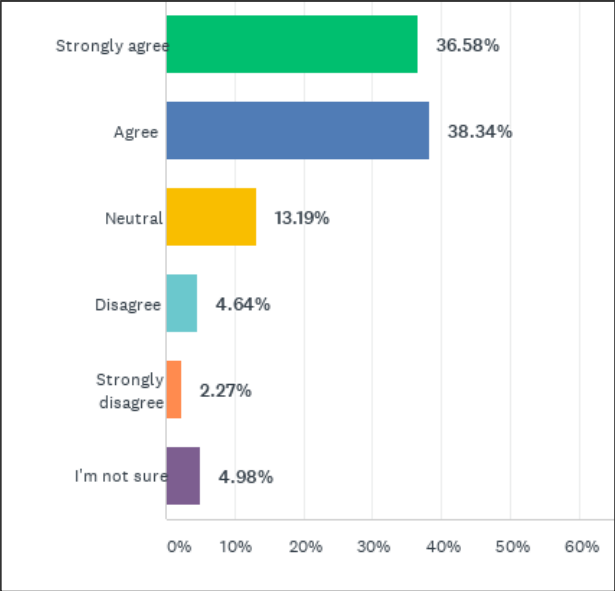


## Key Take Aways:

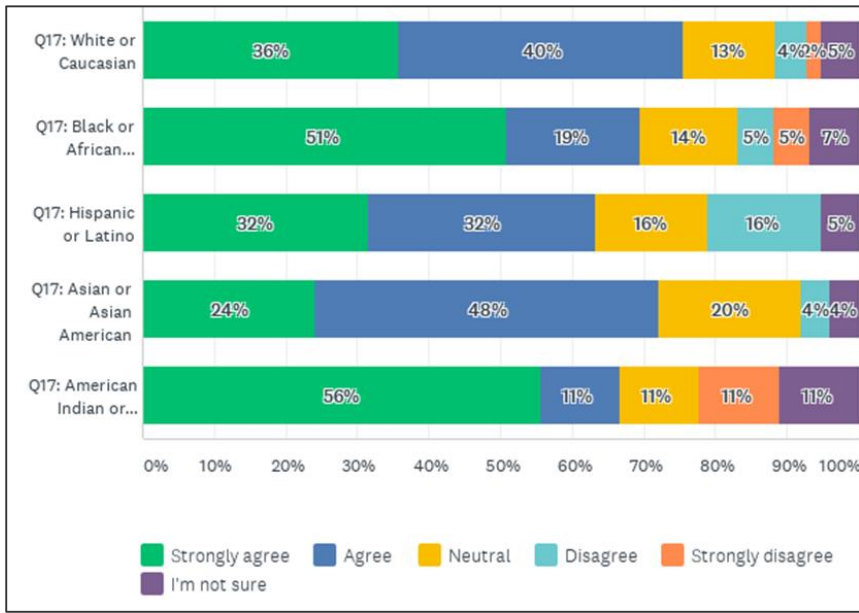
- 65% strongly agree or agree, 26% were neutral or no sure, 8% strongly disagree or disagree
- Minorities selected neutral at a much higher rate than Whites; Blacks & Latinos disagreed with this statement at a higher rate, exact same for Asians
- Lower 3 income brackets responded with a slightly larger percentage of strongly disagree and disagree (12% avg vs 7% avg)

# Q7: Police officers in your community are responsive to the public's needs.

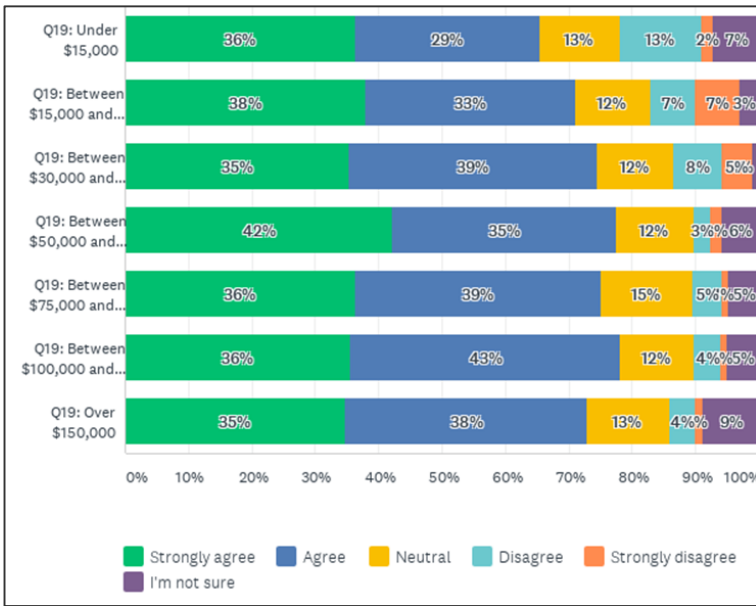
County Wide



By Race



By Income

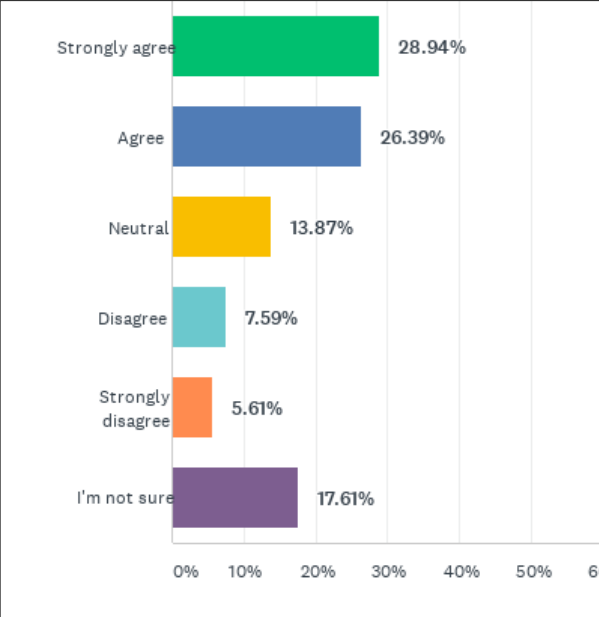


## Key Take Aways:

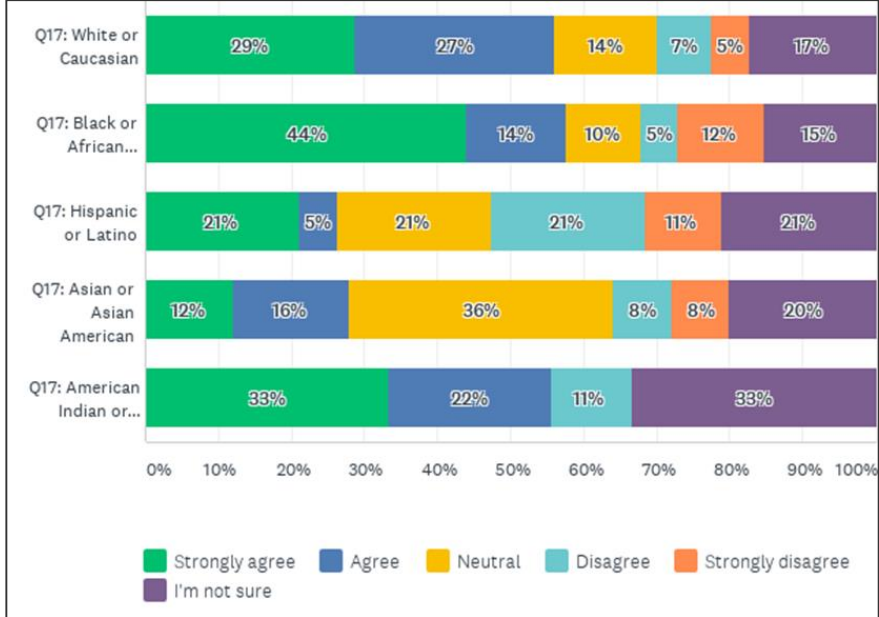
- 75% strongly agree or agree, 18% neutral or not sure, 7% strongly disagree or disagree
- Asians seemed to be a little more neutral than others,
- Lower 3 income brackets responded slightly more with “disagree” and “strongly disagree”
  - (13% average for 3 lowest incomes vs 7% average for all survey respondents)

# Q8: Police officers in your community are held accountable for their actions.

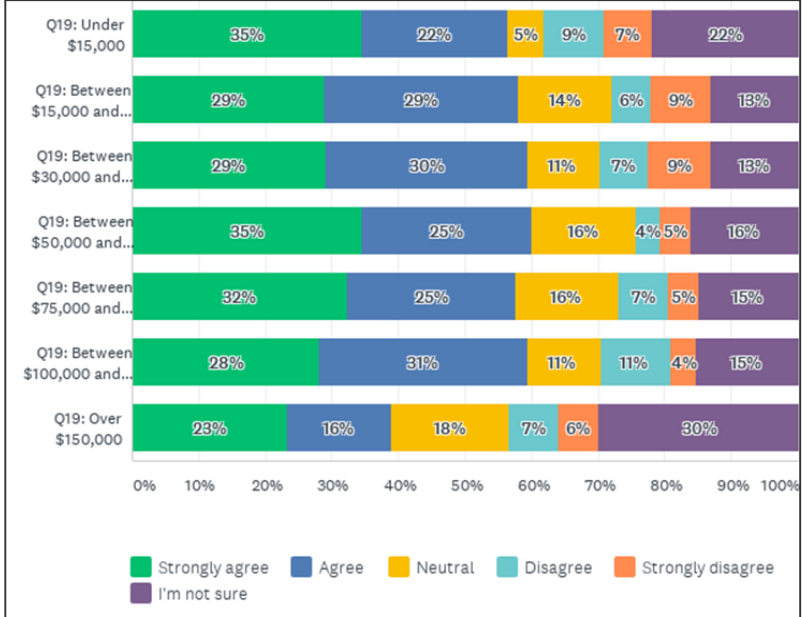
County Wide



By Race



By Income

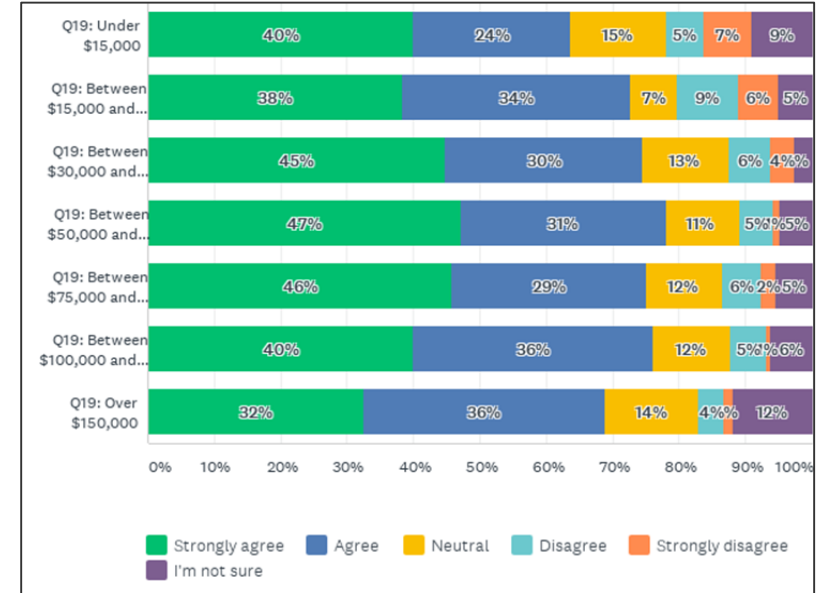
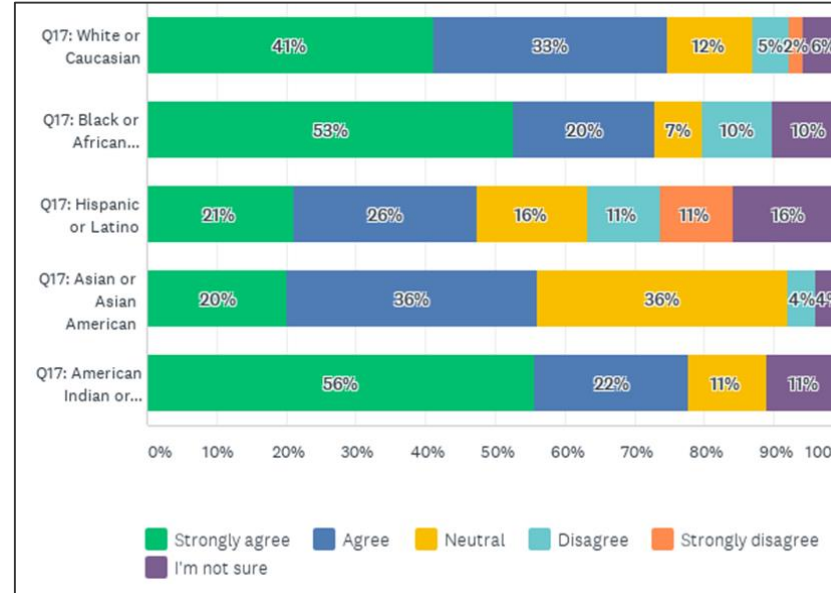
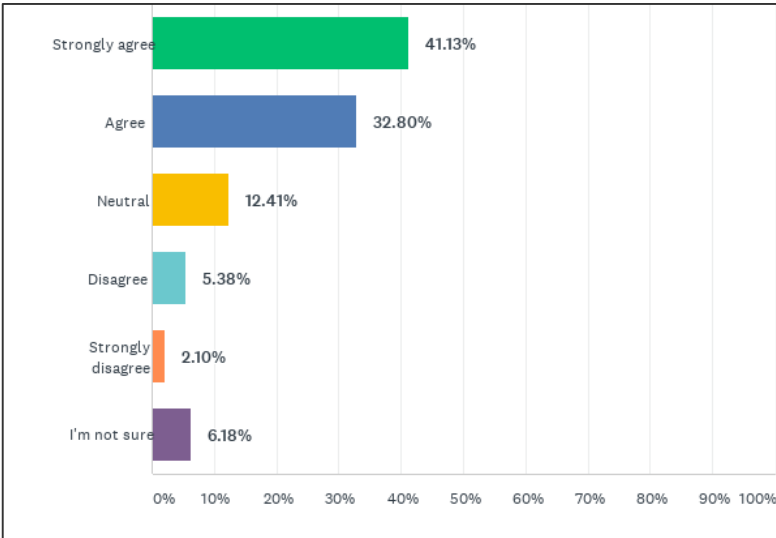


## Key Take Aways:

- 55% strongly agree or agree, 31% neutral or not sure, 13% strongly disagree or disagree
- Asians & Hispanics were much more neutral than others; Hispanics strongly disagree or disagree at a much higher rate 33% to the total SD/D rate of 13% or 2.5X that rate of others
- Income wise, the highest earners (those over \$150,000) seem to question or disagreed at a much higher rate than other income brackets and overall



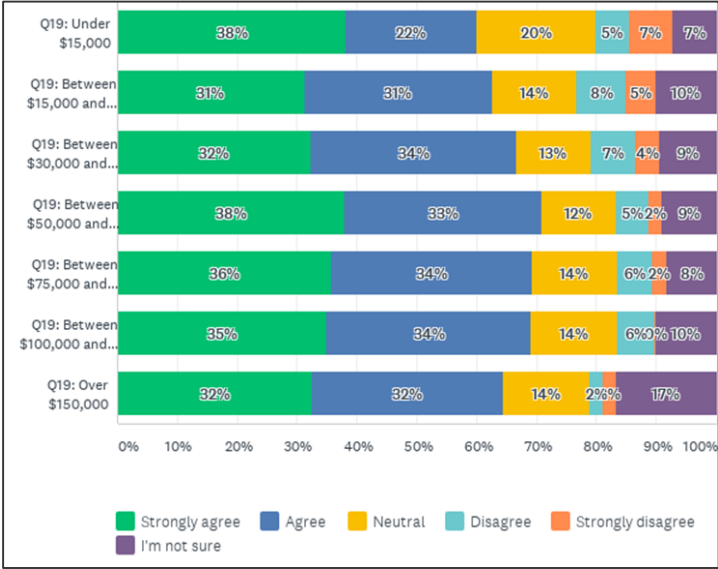
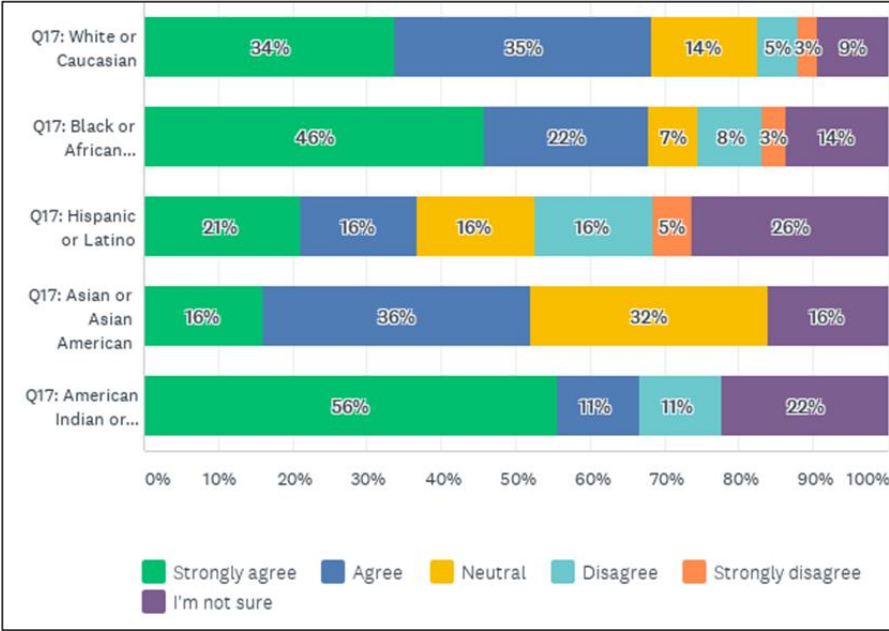
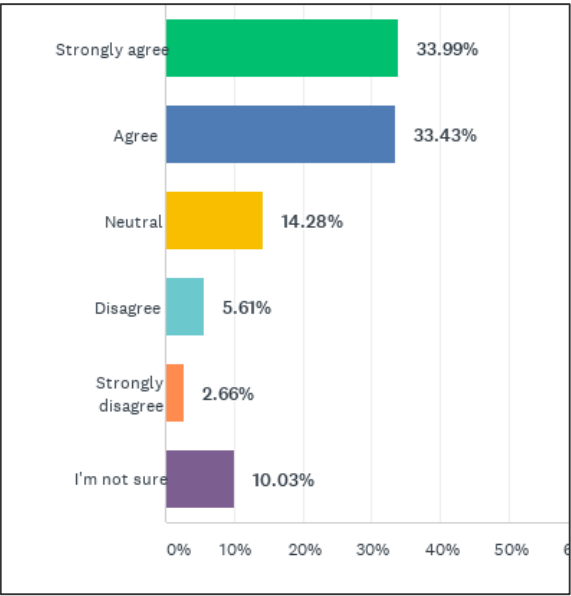
# Q9: Police officers in your community strive to have a positive impact on the community.



## Key Take Aways:

- 74% strongly agree or agree, 19% neutral or not sure, 7% strongly disagree or disagree
- Asians & Latinos strongly disagreed or disagreed at a much higher rate and were much more neutral on this question
- Lower 3 income brackets responded with a slightly larger percentage of strongly disagree and disagree (15% avg vs 7% avg)

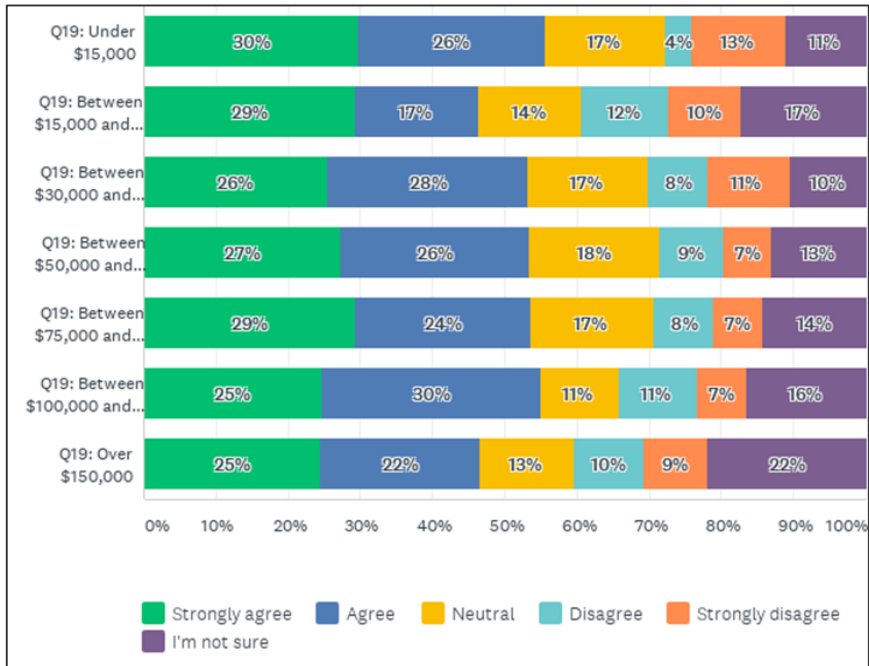
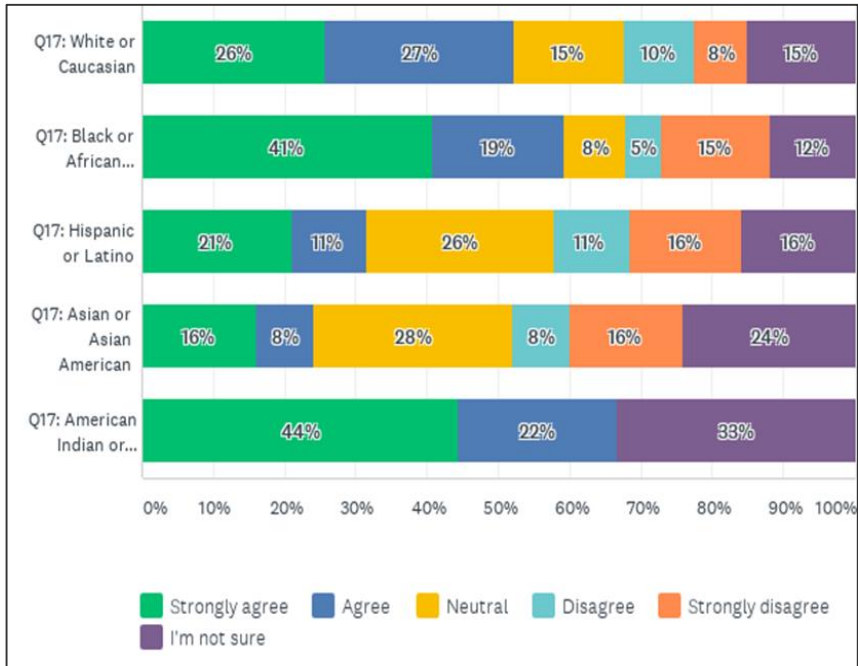
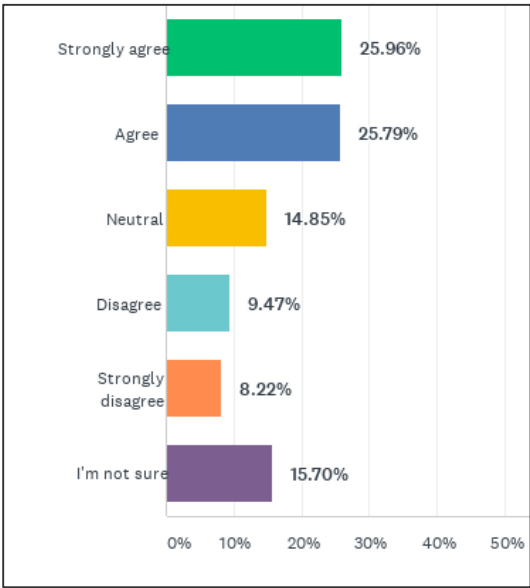
# Q10: Police officers in your community are fundamentally honest.



## Key Take Aways:

- 67% strongly agree or agree, 24% neutral or not sure, 8% strongly disagree or disagree
- Hispanics (37%) were much lower than the group average of 67%
- At 68%, Blacks were consistent with the group average
- Seems to be a lot consistently in responses among income groups

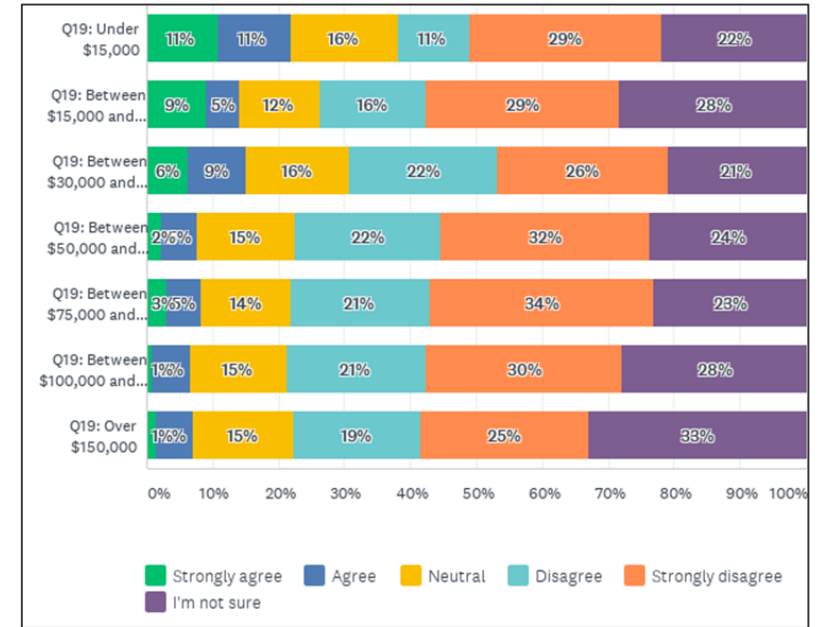
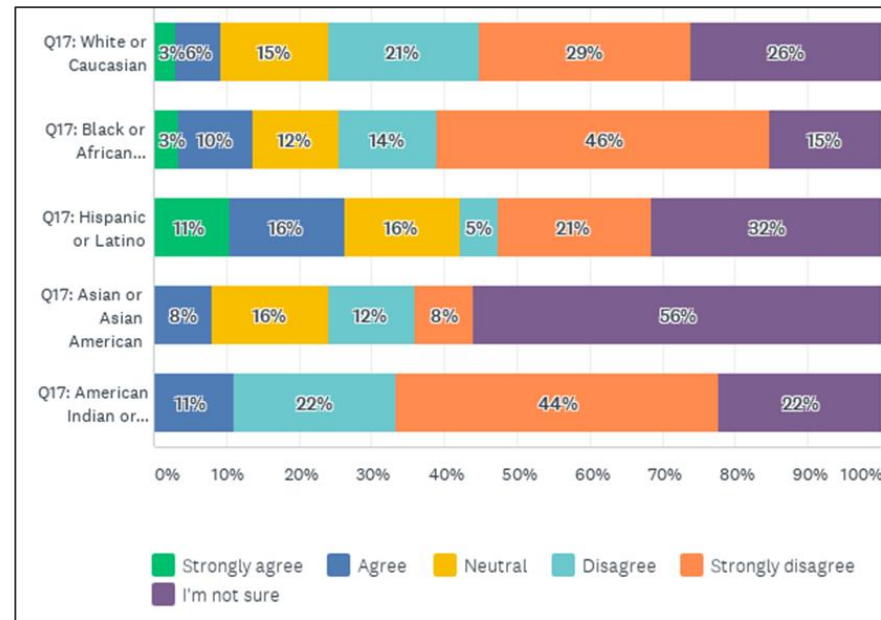
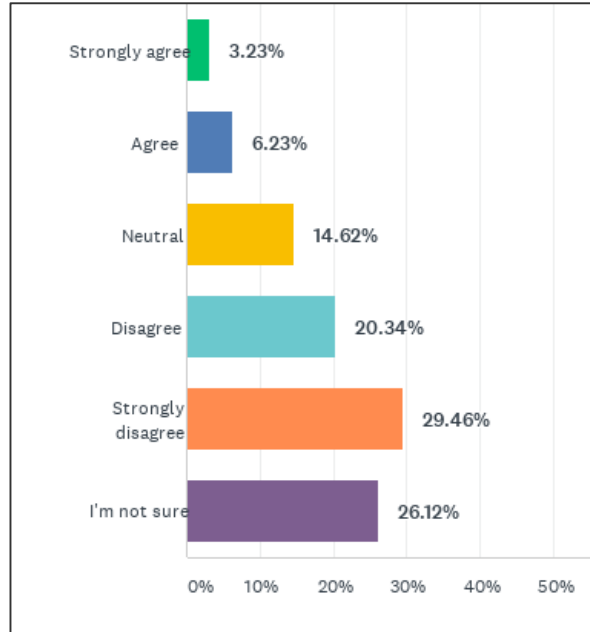
# Q11: If you have a complaint against your local police department or an officer, you are confident it will be heard and reviewed objectively.



## Key Take Aways:

- 52% strongly agree or agree, 31% neutral or not sure, 18% strongly disagree or disagree
- 27% Hispanics strongly disagreed, which is a little higher than the 18% average
- Once again, consistency across income brackets

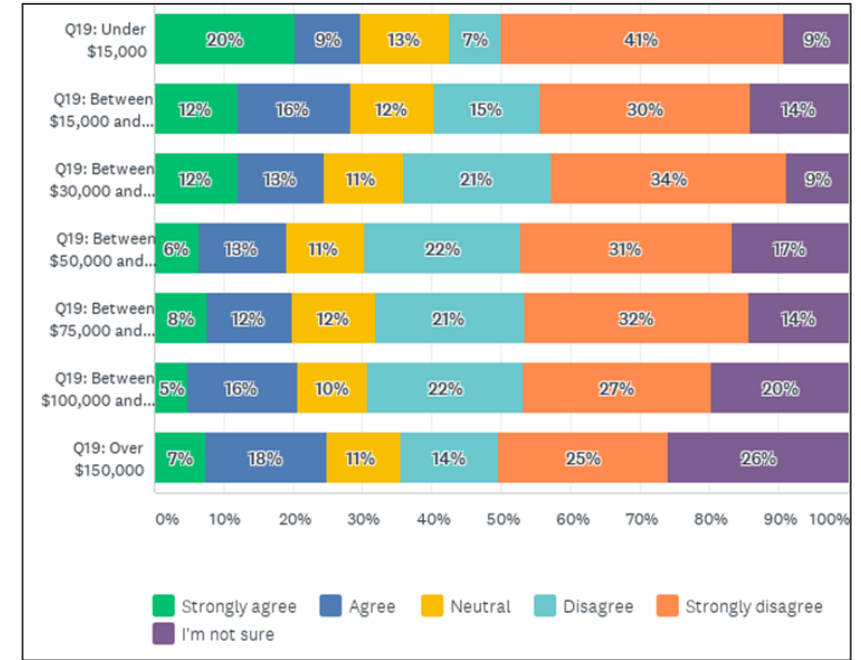
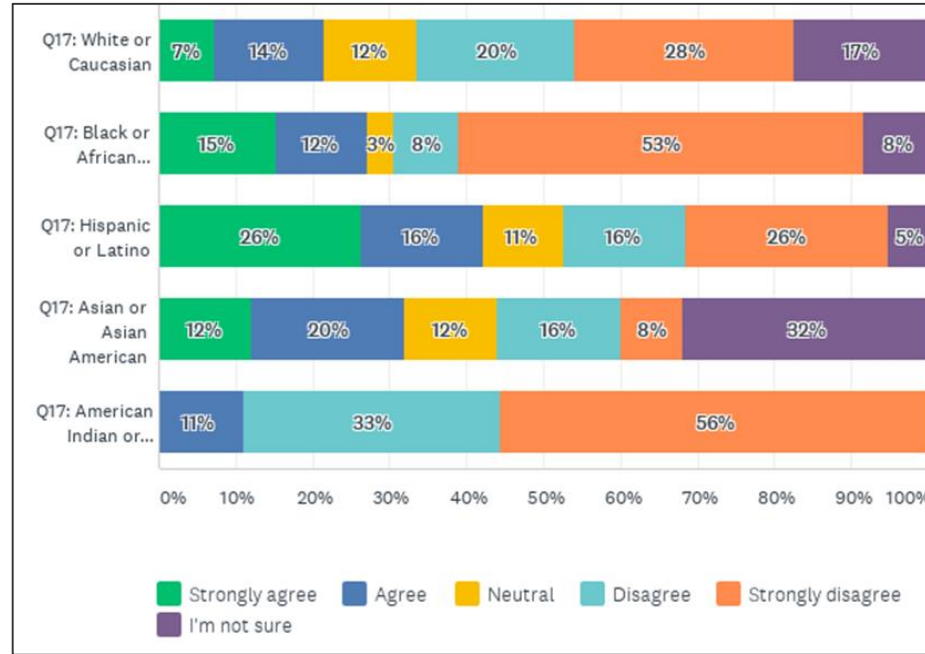
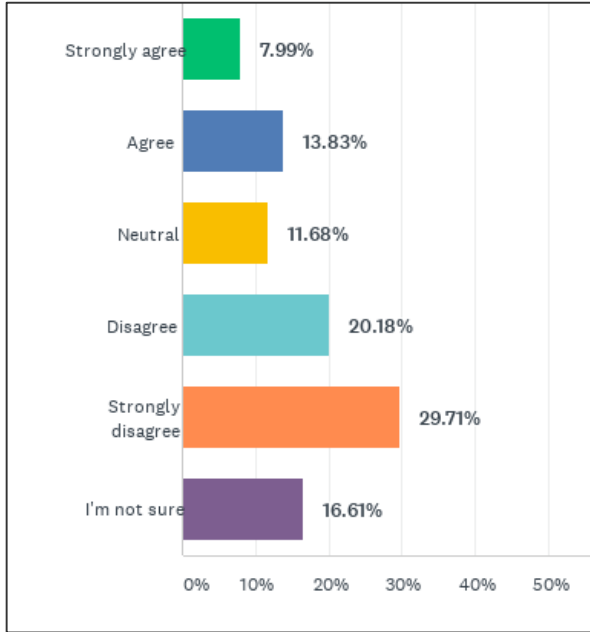
# Q12: There is corruption in your police agency.



## Key Take Aways:

- 9% strongly agree or agree, 41% neutral or not sure, 50% strongly disagree or disagree
- Hispanics feels like there is more corruption; Blacks strongly disagreed with this question more than any race
- Income group responses are very similar, if anything, higher income groups are less likely to believe there is corruption

# Q13: Police officers in your community are biased in their interactions with certain groups of people.

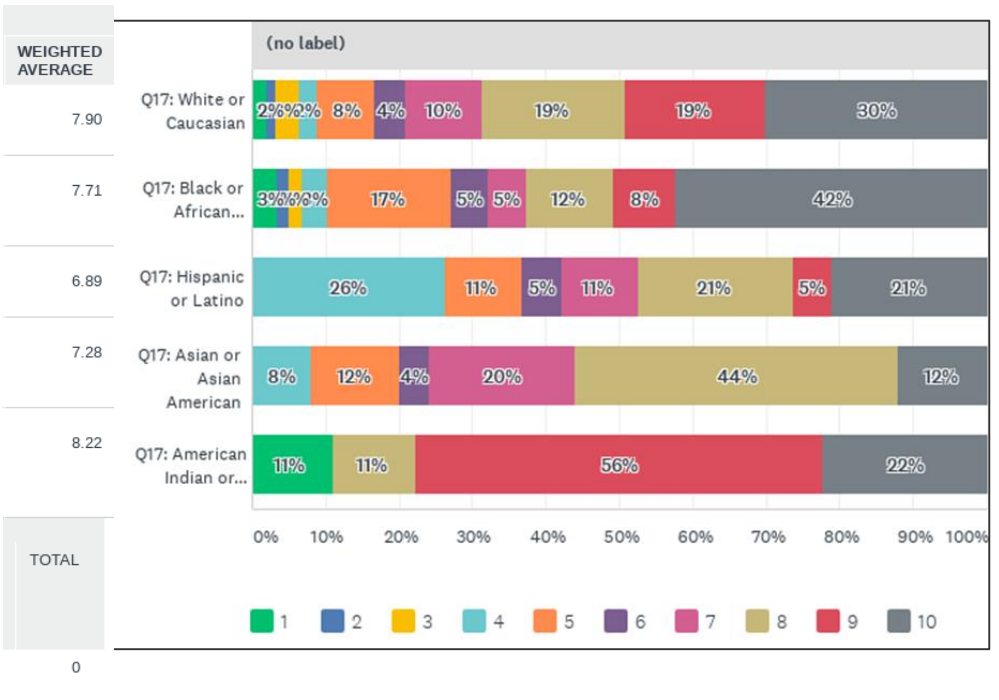


## Key Take Aways:

- 22% strongly agree or agree, 28% neutral or not sure, 50% strongly disagree or disagree
- 42% Hispanic strong agree or agree, which is double the group average
- Consistency across incomes
- Community Stakeholders felt more strongly that there is bias than public sentiment

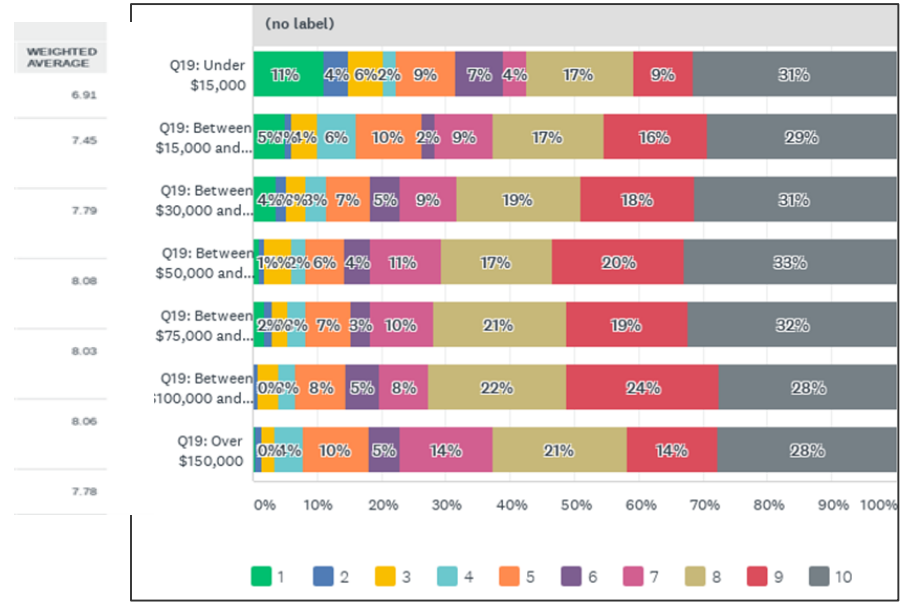
# Q14: On a scale from 1 to 10, how satisfied are you with your police agency? (1 = Not at all satisfied, 10 = Extremely satisfied)

	1	2	3	4	5	6	7	8	9	10	TOTAL	WEIGHTED AVERAGE
(no label)	2.04%	1.13%	3.29%	3.06%	7.99%	4.31%	10.15%	19.67%	18.65%	29.71%	1,764	7.86
	36	20	58	54	141	76	179	347	329	524		



## Key Take Aways:

- Weighted average was 7.86
- Minority were similar; Hispanic is lowest at 6.89
- <\$15,000 wage earners was 6.91
- Seem to be more consistency across incomes than race



## By Police Departments

**Q14: On a scale from 1 to 10, how satisfied are you with your police agency?**

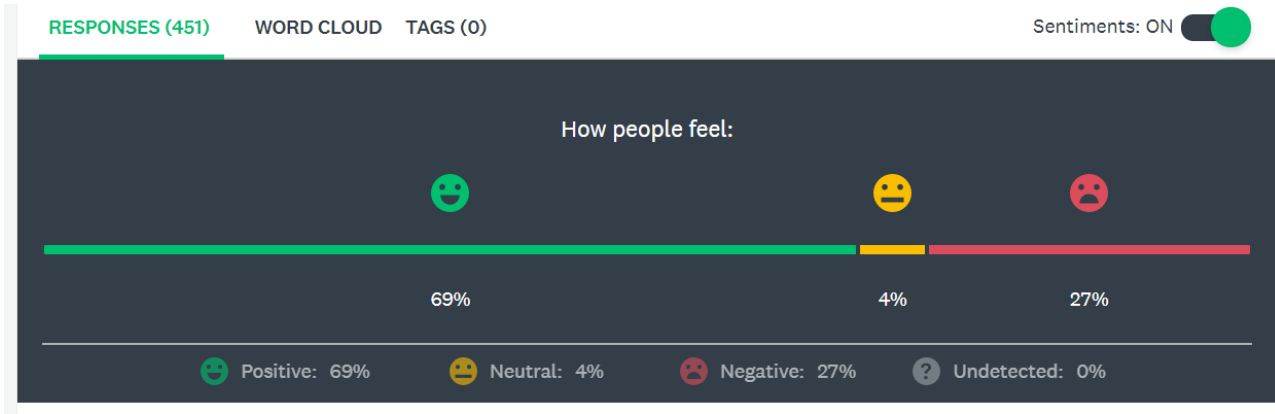
**(1 = Not at all satisfied, 10 = Extremely satisfied)**

Canisteo was highest at **9.08**

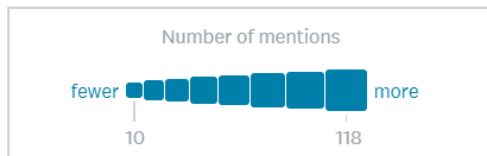
Cohocton was lowest at **7.05**

(no label)	1	2	3	4	5	6	7	8	9	10	TOTAL	WEIGHTED AVERAGE
Q1: Corning Police Department (City of Corning)	4% 23	2% 14	6% 36	5% 33	12% 76	5% 33	9% 56	15% 92	15% 95	26% 162	35% 620	7.21
Q1: Addison Police Department (Village of Addison)	0% 0	3% 1	3% 1	0% 0	8% 3	0% 0	13% 5	10% 4	28% 11	36% 14	2% 39	8.36
Q1: Bath Police Department (Village of Bath)	1% 2	1% 2	3% 6	1% 3	6% 12	4% 8	11% 24	19% 40	20% 42	33% 70	12% 209	8.18
Q1: Canisteo Police Department (Village of Canisteo)	0% 0	0% 0	2% 1	0% 0	2% 1	0% 0	8% 5	13% 8	20% 12	55% 33	3% 60	9.08
Q1: Caton Police Department (Town of Caton)	4% 1	0% 0	0% 0	0% 0	13% 3	0% 0	21% 5	33% 8	8% 2	21% 5	1% 24	7.63
Q1: Cohocton Police Department (Town of Cohocton)	5% 1	0% 0	10% 2	5% 1	14% 3	5% 1	5% 1	19% 4	14% 3	24% 5	1% 21	7.05
Q1: Hammondsport Police Department (Village of Hammondsport)	0% 0	0% 0	0% 0	0% 0	8% 2	0% 0	4% 1	33% 8	21% 5	33% 8	1% 24	8.58
Q1: Hornell Police Department (City of Hornell)	1% 1	0% 0	1% 1	3% 5	6% 11	6% 10	11% 19	27% 46	17% 30	28% 49	10% 172	8.14
Q1: Painted Post Police Department (Village of Painted Post)	2% 2	0% 0	2% 2	5% 5	8% 8	7% 7	16% 16	19% 18	15% 15	25% 24	5% 97	7.64
Q1: Wayland Police Department (Village of Wayland)	0% 0	0% 0	8% 1	8% 1	0% 0	23% 3	8% 1	23% 3	15% 2	15% 2	1% 13	7.23
Q1: Steuben County Sheriff's Office (All other areas)	1% 6	1% 3	2% 8	1% 6	5% 22	3% 14	9% 46	24% 116	23% 112	31% 152	27% 485	8.31

# Q15: Any Additional Comments?



safe use way happen seems look years State Police interact appreciate  
s response issues give want Bath will good job always school  
area local well asked made support city really training  
feel safe interaction never one tell  
police department great job feel say



## Quotes on Common Themes

- “Police are good, I support them”
- “Police should increase enforcement/more officers”
- “Police should wear Masks during COVID”
- Police Lack cultural sensitivity/are biased
- “Citizen Oversight needed for Police, officer records should be publicly available”
- “Police should increase foot patrols/community interaction”
- “Shift Police funding to Mental Health”
- “Police need more training: Diversity Training, De-escalation”
- “Person of Color: Survey results might not include all voices from communities of color”
- “I think the media is biased against Police”



# Thank you!

